

Qwest Communications®
Service Interval Guide for Resale, UNE and Interconnection Services

Interconnection - Other Services

Installation Guidelines apply where facilities/network capacity is in place (unless otherwise specified).

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
CLEC to CLEC Direct Connections* Requires New Cable Racking * Stated intervals apply to orders received through the Collocation Application Form. CLEC to CLEC Cross Connections are ordered through the ASR Process.	Feasibility		N/A	Ten (10) Calendar Days from Receipt of Complete Application	N/A
	Quote		N/A	Ten (10) Calendar Days from Receipt of Complete Application	N/A
	Ready for Service		N/A	Sixty (60) Calendar Days from Quote Acceptance	N/A
CLEC to CLEC Direct Connections* Adequate Cable Racking Exists * Stated intervals apply to orders received through the Collocation Application Form. CLEC to CLEC Cross Connections are ordered through the ASR Process.	Feasibility		N/A	Ten (10) Days from Receipt of Complete Application	N/A
	Quote		N/A	Ten (10) Calendar Days from Receipt of Complete Application	N/A
	Ready for Service		N/A	Upon Receipt of Quote Acceptance/100% Payment	N/A

The Resale, UNE and Interconnection Service guidelines contained herein are subject to change at anytime by Qwest. Please refer to the Web location (<http://www.qwest.com/wholesale/guides/sig/index.html>) for the most current copy.

Qwest Communications®
Service Interval Guide for Resale, UNE and Interconnection Services

Interconnection - Other Services

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
Direct Connections Requires New Cable Racking	Feasibility		N/A	Ten (10) Days from Receipt of Complete Application	N/A
	Quote		N/A	Ten (10) Days from Receipt of Complete Application	N/A
	Ready for Service		N/A	If DS0 Level, Sixty (60) Calendar Days from Quote Acceptance	N/A
Direct Connections Adequate Cable Racking Exists	Feasibility		N/A	Ten (10) Days from Receipt of Complete Application	N/A
	Quote		N/A	Ten (10) Days from Receipt of Complete Application	N/A
	Ready for Service		N/A	Above DS0 Level, Thirty (30) Calendar Days from Quote Acceptance/100% Payment	N/A

The Resale, UNE and Interconnection Service guidelines contained herein are subject to change at anytime by Qwest. Please refer to the Web location (<http://www.qwest.com/wholesale/guides/sig/index.html>) for the most current copy.

Qwest Communications®
Service Interval Guide for Resale, UNE and Interconnection Services

Interim Number Portability (INP)

Product	Activity/ Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
One Fixed Rate Residential (1FR) or One Fixed Rate Business (1FB)		1 to 49 Lines Ported	24 hours	Three (3) Business Days	24 hours for Ported TNs OOS
		50 or more Lines Ported	192 hours	ICB	24 hours for Ported TNs OOS
			192 hours		
Complex Services		1 to 8 Lines or Trunks Ported	24 hours	Five (5) Business Days	24 hours for Ported TNs OOS
(i.e., PBX, Trunks,		9 to 16 Lines or Trunks Ported	48 hours	Six (6) Business Days	24 hours for Ported TNs OOS
ISDN, etc.)		17 to 24 Lines or Trunks Ported	48 hours	Seven (7) Business Days	24 hours for Ported TNs OOS
		25 or more Lines or Trunks Ported	192 hours	ICB	24 hours for Ported TNs OOS
Centrex		1 to 10 Lines Ported	72 hours	Five (5) Business Days	24 hours for Ported TNs OOS
		11 to 20 Lines Ported	120 hours	Ten (10) Business Days	24 hours for Ported TNs OOS
		21 or more Lines Ported	192 hours	ICB	24 hours for Ported TNs OOS
Out of Hours Conversion, and, 400 or more Telephone Numbers		Any	192 hours	ICB	24 hours for Ported TNs OOS

Notes: All LSR's received for INP service trigger review of the CLEC's LIS trunking network to determine if direct end office-to-CLEC trunking exists or is required.
Standard hours of business for INP are M-F, 7:00 a.m. - 7:00 p.m. for the time zone where the activity is going to take place.

The Resale, UNE and Interconnection Service guidelines contained herein are subject to change at anytime by Qwest.
Please refer to the Web location (<http://www.qwest.com/wholesale/guides/sig/index.html>) for the most current copy.

Qwest Communications®
Service Interval Guide for Resale, UNE and Interconnection Services

Local Number Portability (LNP)

Product	Activity/ Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
Simple (1FR / 1FB)		1 to 5 Lines	24 hours	Three (3) Business Days	24 hours for Ported TNs OOS
		6 to 50 Lines Ported	24 hours	Four (4) Business Days	24 hours for Ported TNs OOS
		51 or more Lines Ported	ICB	ICB	24 hours for Ported TNs OOS
Complex Services (PBX, Trunks, ISDN, Centrex)		1 to 25 Lines or Trunks Ported	24 hours	Five (5) Business Days	24 hours for Ported TNs OOS
		26 or more Lines or Trunks Ported	ICB	ICB	24 hours for Ported TNs OOS

Per the North American Numbering Council (NANC) guidelines, the FOC date starts the due date calculation for Local Number Portability.

If the CLEC issues an LSR prior to 7:00 p.m. Mountain Time, that day will be counted as Day zero.

CLECs may request any Due Date / Frame Due Time (DD/FDT) where the trigger can be set automatically, however due date calculations are based on Business Days excluding Saturdays, Sundays, and holidays. For a list of holidays see page 6

The Resale, UNE and Interconnection Service guidelines contained herein are subject to change at anytime by Qwest.
Please refer to the Web location (<http://www.qwest.com/wholesale/guides/sig/index.html>) for the most current copy.

Qwest Communications®
Service Interval Guide for Resale, UNE and Interconnection Services

Interconnection – Metro Optical Ethernet (MOE)

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
Metro Optical Ethernet (MOE)	New Installation No existing facilities		192 hours	ICB	4 hours
	New Installation With existing facilities		48 Hours	Twelve (12) Business days	4 hours
	Changes to existing service or Conversion As Specified as long as facilities exist		48 Hours	Ten (10) Business Days	4 hours
	Conversion As Is		48 Hours	Five (5) Business Days	4 hours

The Resale, UNE and Interconnection Service guidelines contained herein are subject to change at anytime by Qwest.
Please refer to the Web location (<http://www.qwest.com/wholesale/guides/sig/index.html>) for the most current copy.

Qwest Communications®
Service Interval Guide for Resale, UNE and Interconnection Services

Unbundled Services

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
Unbundled Loop (UBL)					
2-Wire VG Analog Loop	N/A	1 to 8 Lines	24 hours	Five (5) Business Days Minnesota Only: Where facilities are not available, Fifteen (15) Business Days Colorado Only: Four (4) Business Days	24 hours OOS 48 hours AS
	N/A	9 to 16 Lines	24 hours	Six (6) Business Days Minnesota Only: Where facilities are not available, Sixteen (16) Business Days Colorado and Utah Only: Five (5) Business Days	24 hours OOS 48 hours AS

The Resale, UNE and Interconnection Service guidelines contained herein are subject to change at anytime by Qwest. Please refer to the Web location (<http://www.qwest.com/wholesale/guides/sig/index.html>) for the most current copy.

Qwest Communications®
Service Interval Guide for Resale, UNE and Interconnection Services

Unbundled Services

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
Unbundled Local Loop (UBL)					
2-Wire VG Analog Loop (Continued)	N/A	17 to 24 Lines	24 hours	Seven (7) Business Days Minnesota Only: Where Facilities are not available, Seventeen (17) Business Days Colorado and Utah Only: Five (5) Business Days	24 hours OOS 48 hours AS
	N/A	25 or more Lines	72 hours	ICB	24 hours OOS 48 hours AS

The Resale, UNE and Interconnection Service guidelines contained herein are subject to change at anytime by Qwest.
Please refer to the Web location (<http://www.qwest.com/wholesale/guides/sig/index.html>) for the most current copy.

Qwest Communications®
Service Interval Guide for Resale, UNE and Interconnection Services

Unbundled Services

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
Unbundled Local Loop (ULL)					
4-Wire VG Analog Loop	N/A	1 to 8 Lines	24 hours	Five (5) Business Days Minnesota Only: Where facilities are not available, Fifteen (15) Business Days Colorado Only: Four (4) Business Days	4 hours
	N/A	9 to 16 Lines	24 hours	Six (6) Business Days Minnesota Only: Where facilities are not available, Sixteen (16) Business Days Utah Only: Five (5) Business Days	4 hours
	N/A	17 to 24 Lines	24 hours	Seven (7) Business Days Minnesota Only: Where facilities are not available, Seventeen (17) Business Days Colorado Only: Six (6) Business Days Utah Only: Five (5) Business Days	4 hours
	N/A	25 or more Lines	192 hours	ICB	4 hours

The Resale, UNE and Interconnection Service guidelines contained herein are subject to change at anytime by Qwest. Please refer to the Web location (<http://www.qwest.com/wholesale/guides/sig/index.html>) for the most current copy.

Qwest Communications®
Service Interval Guide for Resale, UNE and Interconnection Services

Unbundled Services

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
Unbundled Local Loop (ULL)					
2-Wire / 4-Wire Non Loaded Loop	N/A	1 to 8 Lines No Conditioning Required	72 hours *	Five (5) Business Days Minnesota Only: Where facilities are not available, Fifteen (15) Business Days	4 hours
		1 to 8 Lines Conditioning Required	72 hours *	Fifteen (15) Business Days Minnesota Only: Where facilities are not available, Fifteen (15) Business Days	4 hours
	N/A	9 to 16 Lines No Conditioning Required	72 hours *	Six (6) Business Days Minnesota Only: Where facilities are not available, Sixteen (16)	4 hours
		9 to 16 Lines Conditioning Required	72 hours *	ICB Minnesota Only: Where facilities are not available, Sixteen (16) Business Days	4 hours
	N/A	17 to 24 Lines No Conditioning Required	72 hours *	Seven (7) Business Days Minnesota Only: Where facilities are not available, Seventeen (17) Business Days	4 hours
		17 to 24 Lines Conditioning Required	72 hours *	ICB Minnesota Only: Where facilities are not available, Seventeen (17) Business Days	4 hours
	N/A	25 or more Lines	192 hours *	ICB	4 hours
			Utah Only: 72 hours	Utah Only: Seven (7) Business Days	

* FOC may vary due to other agreements

The Resale, UNE and Interconnection Service guidelines contained herein are subject to change at anytime by Qwest.
Please refer to the Web location (<http://www.qwest.com/wholesale/guides/sig/index.html>) for the most current copy.

Qwest Communications®
Service Interval Guide for Resale, UNE and Interconnection Services

Unbundled Services

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
Unbundled Local Loop (UBL)					
Quick Loop (No Dispatch Required)	N/A	1 to 8 Lines	24 hours	Three (3) Business Day	24 hours OOS 48 hours AS
	N/A	9 to 16 Lines	24 hours	Three (3) Business Days	24 hours OOS 48 hours AS
	N/A	17 to 24 Lines	24 hours	Three (3) Business Days	24 hours OOS 48 hours AS
	N/A	25 or more Lines	72 hours	ICB Utah Only: Ten (10) Business Days	24 hours OOS 48 hours AS
Quick Loop + LNP (No Dispatch Required)	N/A	1 to 8 Lines	24 hours	Three (3) Business Days	24 hours OOS 48 hours AS
	N/A	9 to 24 Lines	24 hours	Four (4) Business Days	24 hours OOS 48 hours AS
	N/A	25 or more Lines	ICB	ICB	24 hours OOS 48 hours AS

The Resale, UNE and Interconnection Service guidelines contained herein are subject to change at anytime by Qwest.
Please refer to the Web location (<http://www.qwest.com/wholesale/guides/sig/index.html>) for the most current copy.

Qwest Communications®

Service Interval Guide for Resale, UNE and Interconnection Services

Unbundled Services

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
Unbundled Local Loop (UBL)					
DS1 Capable Loop	N/A	1 to 8 Lines	72 hours	<p>Nine (9) Business Days</p> <p>Minnesota Only: Where facilities are not available Fifteen (15) Business Days</p> <p>Arizona, Colorado, Minnesota, New Mexico, South Dakota, Utah and Washington Only: Five (5) Business Days</p>	4 hours
	N/A	9 to 16 Lines	72 hours	<p>Nine (9) Business Days</p> <p>Minnesota Only: Where facilities are not available Sixteen (16) Business Days</p> <p>Arizona, Colorado and South Dakota Only: Seven (7) Business Days</p> <p>Minnesota and Washington Only: Six (6) Business Days</p> <p>Utah and New Mexico: Five (5) Business Days</p>	4 hours
	N/A	17 to 24 Lines	72 hours	<p>Nine (9) Business Days</p> <p>Minnesota Only: Where facilities are not available Seventeen (17) Business Days</p> <p>Colorado, Minnesota and Washington only: Seven (7) Business Days</p> <p>Utah and New Mexico: Five (5) Business Days</p>	4 hours
	N/A	25 or more Lines	<p>192 hours</p> <p>Utah and New Mexico Only: 72 hours</p>	<p>ICB</p> <p>Utah and New Mexico: Five (5) Business Days</p>	4 hours

The Resale, UNE and Interconnection Service guidelines contained herein are subject to change at anytime by Qwest.
Please refer to the Web location (<http://www.qwest.com/wholesale/guides/sig/index.html>) for the most current copy.

Qwest Communications®
Service Interval Guide for Resale, UNE and Interconnection Services

Unbundled Services

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
Unbundled Local Loop (UBL)					
DS3 Capable Loop	N/A	1 to 3 Lines	24 hours	Seven (7) Business Days Minnesota Only: Where facilities are not available Forty-Five (45) Business Days	4 hours
	N/A	4 or more Lines	192 hours Utah Only: 72 hours	ICB Utah Only: Seven (7) Business Days	ICB

The Resale, UNE and Interconnection Service guidelines contained herein are subject to change at anytime by Qwest.
Please refer to the Web location (<http://www.qwest.com/wholesale/guides/sig/index.html>) for the most current copy.

Qwest Communications®
Service Interval Guide for Resale, UNE and Interconnection Services

Unbundled Services

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
Unbundled Local Loop (UBL)					
ADSL Compatible Loop	N/A	1 to 8 Lines No Conditioning Required	72 hours *	Five (5) Business Days Minnesota Only: Where facilities are not available Fifteen (15) Business Days	4 hours
		1 to 8 Lines Conditioning Required	72 hours *	Fifteen (15) Business Days Minnesota Only: Where facilities are not available fifteen (15) Business Days	4 hours
	N/A	9 to 16 Lines No Conditioning Required	72 hours *	Six (6) Business Days Minnesota Only: Where facilities are not available Sixteen (16) Business Days	4 hours
		9 to 16 Lines Conditioning Required	72 hours *	ICB Minnesota Only: Where facilities are not available Sixteen (16) Business Days	4 hours
	N/A	17 to 24 Lines No Conditioning Required	72 hours *	Seven (7) Business Days Minnesota Only: Where facilities are not available Seventeen (17) Business Days	4 hours
		17 to 24 Lines Conditioning Required	72 hours *	ICB Minnesota Only: Where facilities are not available Seventeen (17) Business Days	4 hours
	N/A	25 or more Lines	192 hours * Utah Only 72 hours *	ICB Utah Only: Seven (7) Business Days	4 hours

* FOC may vary due to other agreements

The Resale, UNE and Interconnection Service guidelines contained herein are subject to change at anytime by Qwest.
Please refer to the Web location (<http://www.qwest.com/wholesale/guides/sig/index.html>) for the most current copy.

Qwest Communications®

Service Interval Guide for Resale, UNE and Interconnection Services

Unbundled Services

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
Unbundled Local Loop (UBL)					
XDSL-I Capable Loop/ISDN-BRI Capable Loop	N/A	1 to 8 Lines No Conditioning Required	72 hours *	Five (5) Business Days Minnesota Only: Where facilities are not available Fifteen (15) Business Days	4 hours
		1 to 8 Lines Conditioning Required	72 hours *	Fifteen (15) Business Days Minnesota Only: Where facilities are not available Fifteen (15) Business Days	4 hours
	N/A	9 to 16 Lines No Conditioning Required	72 hours *	Six (6) Business Days Minnesota Only: Where facilities are not available Sixteen (16) Business Days	4 hours
		9 to 16 Lines Conditioning Required	72 hours *	ICB Minnesota Only: Where facilities are not available Sixteen (16) Business Days	4 hours
	N/A	17 to 24 Lines No Conditioning Required	72 hours *	Seven (7) Business Days Minnesota Only: Where facilities are not available Seventeen (17) Business Days	4 hours
		17 to 24 Lines Conditioning Required	72 hours *	ICB Minnesota Only: Where facilities are not available Seventeen (17) Business Days	4 hours
	N/A	25 or more Lines	192 hours *	ICB	4 hours
			Utah Only 72 hours *	Utah Only: Seven (7) Business Days	

* FOC may vary due to other agreements

The Resale, UNE and Interconnection Service guidelines contained herein are subject to change at anytime by Qwest. Please refer to the Web location (<http://www.qwest.com/wholesale/guides/sig/index.html>) for the most current copy.

Qwest Communications®
Service Interval Guide for Resale, UNE and Interconnection Services

Unbundled Services

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
Unbundled Local Loop (URL)					
OCn Capable Loops	N/A	1 or more Lines	192 hours *	ICB Utah Only: <ul style="list-style-type: none"> • OC3 – Fifteen (15) Business Days • OC12 + - ICB 	4 hours

* FOC may vary due to other agreements

The Resale, UNE and Interconnection Service guidelines contained herein are subject to change at anytime by Qwest.
Please refer to the Web location (<http://www.qwest.com/wholesale/guides/sig/index.html>) for the most current copy.

Qwest Communications®
Service Interval Guide for Resale, UNE and Interconnection Services

Unbundled Services

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
Shared Loop/Line Sharing	No conditioning		24 hours	Three (3) Business Days	24 hours OOS 48 hours AS
	With conditioning			Fifteen (15) Business Days	
	With Line Move / UDC Removal			Five (5) Business Days	
Shared Distribution Loop	No conditioning		24 hours	Five (5) Business Days	24 hours OOS 48 hours AS
	With conditioning			Fifteen (15) Business Days	
	With Line Move / UDC Removal			Five (5) Business Days	
Line Splitting	No conditioning		24 hours	Three (3) Business Days	24 hours OOS 48 hours AS
	With conditioning			Fifteen (15) Business Days	
	With Line Move / UDC Removal			Five (5) Business Days	
Loop Splitting			24 hours	Five (5) Business Days	24 hours OOS 48 hours AS
DS1 Capable Feeder loop			24 hours	See DS1 Capable Loop	See DS1 Capable Unbundled Loop
2-Wire analog/4-Wire Distribution Loop			24 hours	Two (2) Business Days or Appointment Scheduler	24 hours OOS 48 hours AS
2-Wire / 4 Wire Campus Wire Sub-Loop (Arizona & Nebraska) Only			24 hours	Five (5) Business Days or Appointment Scheduler	24 hours OOS 48 hours AS
Intra-Building Cable (IBC) 2 -Wire Qwest Dispatch			24 hours	Five (5) Business Days or Appointment Scheduler	24 hours OOS 48 hours AS

The Resale, UNE and Interconnection Service guidelines contained herein are subject to change at anytime by Qwest.
Please refer to the Web location (<http://www.qwest.com/wholesale/guides/sig/index.html>) for the most current copy.

Qwest Communications®
Service Interval Guide for Resale, UNE and Interconnection Services

Unbundled Services

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
MTE –POI - Determine Cable Ownership	Determine who owns the cable at the MTE site			Ten (10) Business Days Five (5) Business Days if CLEC provides info Two (2) Business Days if Qwest has been at site before	
MTE-POI Inventory of CLEC Cable				Five (5) Business Days to create inventory	
MTE-POI Rearrangement of Facilities				Fourty-Five (45) Business Days	
MTE-POI Construction of Sub-Loop Point of Interconnection (SPOI)				ICB	
Sub-Loop Reservations (Colorado Only)				RFS plus Fifteen (15) Business Days	

The Resale, UNE and Interconnection Service guidelines contained herein are subject to change at anytime by Qwest.
Please refer to the Web location (<http://www.qwest.com/wholesale/guides/sig/index.html>) for the most current copy.

Qwest Communications®
Service Interval Guide for Resale, UNE and Interconnection Services

Unbundled Services

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
Unbundled Dedicated Interoffice Transport (UDIT, Rearrangements and UCCRE) DS0 or VG Equivalent		1 to 8 Circuits	48 Hours	Zone 1: Five (5) Business Days Zone 2: Six (6) Business Days	4 hours Zone 1 4 hours Zone 2
		9 to 16 Circuits	48 Hours	Zone 1: Six (6) Business Days Zone 2: Seven (7) Business Days	4 hours Zone 1 4 hours Zone 2
		17 to 24 Circuits	48 Hours	Zone 1: Seven (7) Business Days Zone 2: Eight (8) Business Days	4 hours Zone 1 4 hours Zone 2
		25 or more Circuits	192 Hours	ICB	4 hours

The Resale, UNE and Interconnection Service guidelines contained herein are subject to change at anytime by Qwest. Please refer to the Web location (<http://www.qwest.com/wholesale/guides/sig/index.html>) for the most current copy.

Qwest Communications®

Service Interval Guide for Resale, UNE and Interconnection Services

Unbundled Services

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
Unbundled Dedicated Interoffice Transport (UDIT, Rearrangements and UCCRE) DS1		1 to 8 Circuits	48 Hours	Zone 1: Five (5) Business Days Zone 2: Eight (8) Business Days	4 hours Zone 1 4 hours Zone 2
		9 to 16 Circuits	48 Hours	Zone 1: Six (6) Business Days Zone 2: Nine (9) Business Days	4 hours Zone 1 4 hours Zone 2
		17 to 24 Circuits	48 Hours	Zone 1: Seven (7) Business Days Zone 2: Ten (10) Business Days	4 hours Zone 1 4 hours Zone 2
		25 or more Circuits	192 Hours	ICB	4 hours

The Resale, UNE and Interconnection Service guidelines contained herein are subject to change at anytime by Qwest.
Please refer to the Web location (<http://www.qwest.com/wholesale/guides/sig/index.html>) for the most current copy.

Qwest Communications®

Service Interval Guide for Resale, UNE and Interconnection Services

Unbundled Services

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
Unbundled Dedicated Interoffice Transport (UDIT, Rearrangements and UCCRE)		1 to 3 Circuits	48 Hours	Zone 1: Seven (7) Business Days	4 hours Zone 1
				Zone 2: Nine (9) Business Days	4 hours Zone 2
		4 or more Circuits	192 Hours	ICB	4 hours
OC3 and Higher		1 or more Circuits	ICB	ICB	4 hours

The Resale, UNE and Interconnection Service guidelines contained herein are subject to change at anytime by Qwest. Please refer to the Web location (<http://www.qwest.com/wholesale/guides/sig/index.html>) for the most current copy.

Qwest Communications®
Service Interval Guide for Resale, UNE and Interconnection Services

Unbundled Services

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
Unbundled Dark Fiber (UDF)					
Initial Records Inquiry (IRI) (simple & complex)		Per Route	N/A	Ten (10) Business Days	N/A
Field Verification And Quote Preparation (FVQP)		Per Route	N/A	Twenty (20) Business Days	N/A
Provisioning (non-FVQP requests)		Per Route	ICB	Twenty (20) Business Days	

Note: Specific CLEC contract language, if different, would take precedent for UDF.

The Resale, UNE and Interconnection Service guidelines contained herein are subject to change at anytime by Qwest. Please refer to the Web location (<http://www.qwest.com/wholesale/guides/sig/index.html>) for the most current copy.

Qwest Communications®
Service Interval Guide for Resale, UNE and Interconnection Services

Unbundled Services

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
Unbundled Network Element – Switching (UBS)	Line Side Analog With LCC already supported in requested switch.	1 to 8 Line Port	24 hours	Zone 1: Five (5) Business Days Zone 2: Six (6) Business Days	24 hours Zone 1 24 hours Zone 2
		9 to 16 Line Port	24 hours	Zone 1: Six (6) Business Days Zone 2: Seven (7) Business Days	24 hours Zone 1 24 hours Zone 2
		17 to 24 Line Port	24 hours	Zone 1: Seven (7) Business Days Zone 2: Eight (8) Business Days	24 hours Zone 1 24 hours Zone 2
		25 or more Line Port	192 hours	ICB	24 hours

The Resale, UNE and Interconnection Service guidelines contained herein are subject to change at anytime by Qwest. Please refer to the Web location (<http://www.qwest.com/wholesale/guides/sig/index.html>) for the most current copy.

Qwest Communications®
Service Interval Guide for Resale, UNE and Interconnection Services

Unbundled Services

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
UBS (continued)	Line Side Analog Addition or change of CO Features provided on 'Feature Exception List'		24 hours manual 20 minutes Fully Electronic Flow Through from IMA to SOP	One (1) Business Day	24 hours OOS 48 hours AS
	Line Side Analog Addition or change of CO Features not provided on 'Feature Exception List'		24 hours manual 20 minutes Fully Electronic Flow Through from IMA to SOP	Three (3) Business Days <u>Colorado and Minnesota only:</u> Two (2) Business Days	24 hours OOS 48 hours AS
	ISDN-BRI Line-side Port. With a Qwest standard configuration and LCC already supported in the requested switch.	1 to 4 Line Ports	48 hours	Zone 1: Seven (7) Business Days Zone 2: ICB	24 hours Zone 1 24 hours Zone 2
		5 or more Line Ports	192 hours	ICB	24 hours

The Resale, UNE and Interconnection Service guidelines contained herein are subject to change at anytime by Qwest.
Please refer to the Web location (<http://www.qwest.com/wholesale/guides/sig/index.html>) for the most current copy.

Qwest Communications®
Service Interval Guide for Resale, UNE and Interconnection Services

Unbundled Services

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
UBS (continued)	ISDN-BRI Line-side Port. With non standard configuration and LCC already supported in the requested switch	1 to 4 Line Ports	48 hours	Zone 1: Seventeen (17) Business Days (includes Ten (10) days for complex translations.)	24 hours Zone 1
				Zone 2: ICB	24 hours Zone 2
		5 or more Line Ports	192 hours	ICB	24 hours

The Resale, UNE and Interconnection Service guidelines contained herein are subject to change at anytime by Qwest.
Please refer to the Web location (<http://www.qwest.com/wholesale/guides/sig/index.html>) for the most current copy.

Qwest Communications®
Service Interval Guide for Resale, UNE and Interconnection Services

Unbundled Services

Product	Activity/Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
UBS (continued)	DS1 Trunk Port	1 to 8 Digital Interface Ports	2 Business Days	Zone 1: Five (5) Business Days Zone 2: Six (6) Business Days	24 hours Zone 1 24 hours Zone 2
		9 to 16 Digital Interface Ports	2 Business Days	Zone 1: Six (6) Business Days Zone 2: Seven (7) Business Days	24 hours Zone 1 24 hours Zone 2
		17 to 24 Digital Interface Ports	2 Business Days	Zone 1: Seven (7) Business Days Zone 2: Eight (8) Business Days	24 hours Zone 1 24 hours Zone 2
		25 or more Digital Interface Ports	8 Business Days	ICB	24 hours

The Resale, UNE and Interconnection Service guidelines contained herein are subject to change at anytime by Qwest. Please refer to the Web location (<http://www.qwest.com/wholesale/guides/sig/index.html>) for the most current copy.